

FollowMyHealth Requirements

Supported browsers:

- Internet Explorer 8.0 or higher
- Modern versions of Chrome, Firefox, and Safari.

Log in Process

You Received an Invitation Email

Upon clicking the invitation link contained in the Invitation email, you will be prompted with the appropriate Invite Screens, examples shown below. **You must sign up through the INVITATION email ONLY**



The Landing page is the first screen you will see. You must choose the appropriate action.

Create an Account: choose this option if you do not have an existing FollowMyHealth (FMH) account with any other healthcare organizations.

Add this Connection: choose this option if you do have an existing FMH account with another healthcare organization.



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You will be prompted to log in with any of the four authentication providers:

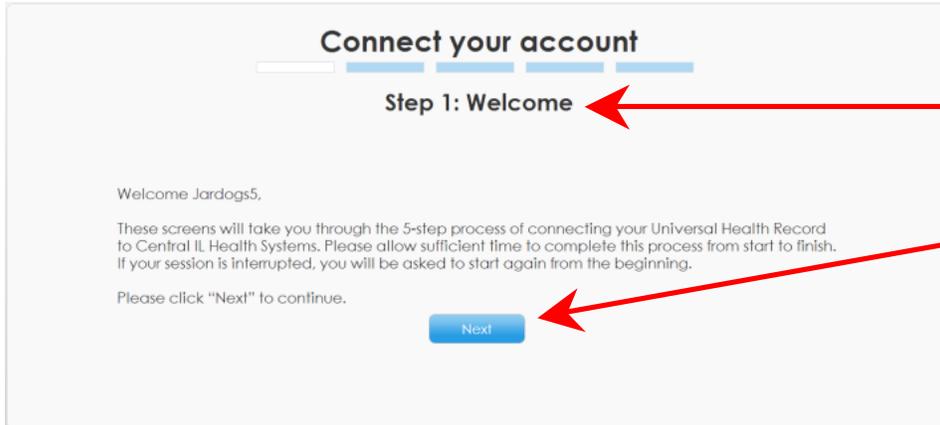
- Facebook
- Google
- Yahoo
- Microsoft Live ID



Choosing one of those four providers to log in with simply authenticates you to FMH. **In no way is any information shared from FMH to them or from them to FMH. FMH does not store your login credentials and does not have access to your password.**

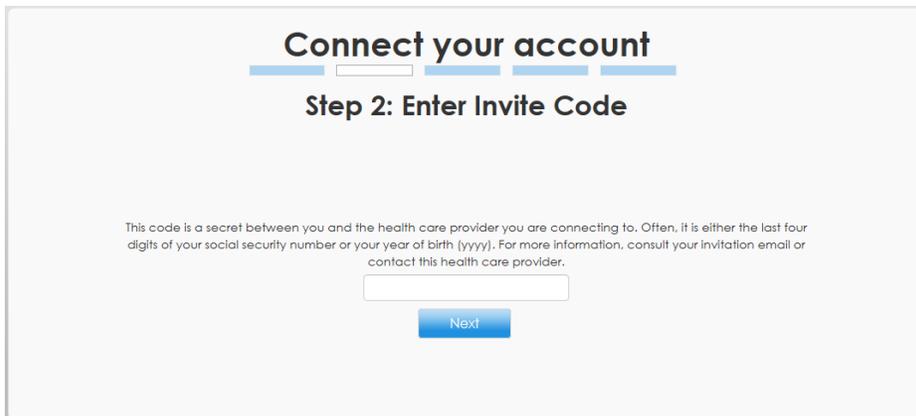
Help | Español

Upon choosing the Login method and successfully logging in, you will be taken through the Invitation process.



The Invite "Wizard" displays. The bar across the middle top tells you what step you are on in the acceptance process.

You must click the "Next" button to continue.



You must enter the invitation code you received when you signed up for a FMH account.

This is the year of your birth.

If you do not know your invite code, contact the healthcare organization who invited you.



You must accept the Terms of Service.

To print the Terms of Service, you may click the "Print" link.

You also have access to the Privacy Policy on this step. Clicking the link will open the Privacy Policy and you can print it.

Connect your account

Step 4: Release of Information

Please review this Release of Information and click "I Accept" or "I Decline" below.

FollowMyHealth

Release of Information Authorization

By signing where indicated below, I hereby authorize:

Central IL Health Systems, on its own behalf and on behalf of: (1) all of its subsidiaries and otherwise affiliated entities for which it has the authority to act; (2) each of their respective employees, independent contractors and agents; and (3) each of their respective employed or contracted health care providers, as applicable (collectively, "Central IL Health Systems"), to disclose the following information to the FollowMyHealth portal and its administrators and operators (except when disclosure is prohibited by applicable State law):

All data and health information about me maintained by Central IL Health Systems related to the following types of records or information:

[I Accept](#)

[I Decline](#)

[Print](#)

You must accept the Release of Information. The Release of Information permits FMH to obtain your medical information from the organization and store it on your behalf.

If you decline, your medical information will not be obtained from the organization.

To print the Terms of Service, click the "Print" link.

Connect your account

Step 5: Upload Health Record



The last step is the uploading your health record.

Once the upload is complete, you will be taken in to the Home screen of Patient Access.

QUESTIONS????

QUESTIONS???? : See the Walk Through Video/User Manual.

The screenshot shows the top navigation bar with links for 'Send a Message', 'Schedule an Appointment', 'Hello', 'My Account', and 'Endocrinology'. Below this is a secondary navigation bar with 'Home', 'Inbox (1)', and 'My Health'. The 'My Account' dropdown menu is open, showing options for 'Connections', 'Billing', 'Preferences', and 'Support'. The 'Preferences' section is expanded, showing 'Account Preferences' and 'Manage Account'. Two red circles highlight the 'Video Walkthrough' and 'User Manual' links. Red arrows point from text labels on the right to these elements: 'Under "My Account" Tab' points to the 'My Account' dropdown; 'Under "Preferences"' points to the 'Preferences' link in the dropdown; and 'See the Walk Through Video/ User Manual' points to the 'Video Walkthrough' and 'User Manual' links.

FAQs:

How do I LOG ON to Follow My Health after I've signed up?

Go to our website: www.denverendocenter.com Select the Follow My Health Login

I have uploaded my information to the site but haven't heard back from the office?

We CURRENTLY cannot view any information or Documents that patients upload to the site.

I am already a Member of Follow My Health through a different clinic but cannot see any providers from Denver Endocrinology Office?

Go to "My Account" then select "Connections" then "Add Connections".
Search zip code "80113" Organization Type "Clinic"

How do I view my LAB ORDERS?

Go the "MY HEALTH TAB" Then the "DOCUMENTS" tab. You should be able to open the PDF file and Print this.

I don't remember what my password is?

We CANNOT reset your password. We can only tell you if you signed up with Gmail/Facebook/FMH ect. account. Please WRITE/NOTE your username and passwords down!!

For Further questions please contact FMHsupport@denverendocenter.com